Ethics and Trustworthiness of Algorithmic Decision-making Systems in The Public Sector
Tam Nguyen, Regina Connolly

1 BACKGROUND:

Increased use of ADS in public sector
Low Trust in ADS

RESEARCH AIM:
Investigate Ethical & Trust-related Factors that affect the adoption of ADS in various public sector contexts.

2 METHODOLOGY:

• Large-scale survey on public trust in ADS, with 344 participants from 15 countries
• In-depth interviews
• Case study

References:
EU High-Level Expert Group on Artificial Intelligence (2019) Ethical guidelines for Trustworthy AI.